From the Executive Director

As the social service arm of the Catholic Diocese of Salt Lake, Catholic Community Services of Utah (CCS) continues to provide help and create hope for thousands of families and individuals seeking assistance from our 10 distinctive programs. Because of your support and generosity CCS was able to help over thousands of individuals who turned to CCS in their time of need. A majority of those served by CCS were families, some seeking the most basic of essentials such as a hot meal at our St. Vincent de Paul Dining Hall others were able to escape war and persecution through our Refugee Resettlement program. For many CCS is that final safety net, for others CCS is a path to self-sufficiency and for some CCS is a new beginning.

Thanks to all of you, CCS was able to meet the many challenges facing our community in 2014. CCS continues to evolve as the needs of our community change, while at the same time ensuring that we never lose focus of our mission to practice gospel values of love, compassion and hope through service support and collaboration. Once again, volunteers played a significant role at CCS. In FY 2013-2014, Catholic Community Services of Utah had over 18,000 volunteers provide us with almost 100,000 hours of service. Our donors and volunteers are truly the magic behind CCS, without you none of this happens.

With your continued support and generosity we look forward to moving CCS into the future.

Bradford R. Drake, Executive Director
From the Board Chair

I am pleased to share with you Catholic Community Services of Utah’s (CCS) 2013 – 2014 Annual Report. Since 1945, CCS has been serving families and individuals in need of assistance along the Wasatch Front and northern Utah through our 10 distinctive programs. Thanks to your generosity and support CCS continues to provide help and create hope for thousands of families and individuals.

CCS is committed to serving the underprivileged with humility. CCS does this by offering a wide variety of services that are committed to using best practices. CCS is only able to do this with the help of our many parishes, foundations, corporations, donors, volunteers and community partners.

The Most Reverend, John C. Wester, The Board of Trustees and Executive Director, Brad Drake, are keenly aware of the obligation to be responsible with the gifts entrusted to CCS and we continue to make transparency a top priority. CCS is pleased to report that we finished the year in the black and we did this with an administration rate of 6%, meaning that $0.94 of every dollar raised goes to program support and our clientele. We do this with a dedicated staff that is committed to our mission and the people we serve. CCS is pleased to report that 96% of our entire staff is extremely satisfied with CCS and we only had a turnover rate of 4% over the past year.

Thank you for your interest and continued support of Catholic Community Services of Utah.

Thomas E. Callanan, Board President
Thank you to the Veterans Administration, the State of Utah, The United States Conference of Catholic Bishops, Salt Lake County, Salt Lake City, United Way of Salt Lake and United Way of Northern Utah for your generous ongoing support.

### Catholic Community Services’ Donors*

<table>
<thead>
<tr>
<th>Amount Range</th>
<th>Donors</th>
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<tbody>
<tr>
<td>$100,000 - $500,000</td>
<td>Catholic Diocese of Salt Lake City, Church of Jesus Christ of Latter-day Saints, McCarthy Family Foundation, USCCB-Migration and Refugee Services, State of Utah, ALSAM Foundation, George S. and Dolores Dore Eccles Foundation, Saint Benedict’s Foundation</td>
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<tr>
<td>$50,000 - $99,999</td>
<td>Alan and Jeanne Hall Foundation, Daniels Fund, C. Scott and Dorothy E. Watkins Charitable Foundation</td>
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<tr>
<td>$20,000 - $49,999</td>
<td>American Express, Bonneville Charitable Foundation, CIT Bank, Warren P. Powers Charitable Foundation, Salt Lake City Catholic Foundation, Church of Jesus Christ of Latter-day Saints Foundation, United Way of Northern Utah, Zions Bank, Mr. and Mrs. John B. Henkels, Huntsman, LLC, Share Our Strength, Mr. and Mrs. Robert C. Steiner, Wal-Mart Foundation</td>
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<tr>
<td>$10,000 - $19,999</td>
<td>AFCU Community Assistance, Mr. and Mrs. Francis V. Hanson, Mr. and Mrs. G. Frank Joklik, Ruth Eleanor Bamberger and John Bamberger Memorial Foundation, Richard K. and Shirley S. Hemingway Foundation, Utah Food Bank, Weight Watchers of Salt Lake City, Inc., Wells Fargo Bank, Utah Bar Foundation, Morgan Stanley Bank, Mr. and Mrs. Gerald J. Seiner, UBS Bank, And Justice For All</td>
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<tr>
<td>$5,000 - $9,999</td>
<td>Mr. Roger Boyer, Clay Arts, Utah, English Skills Learning Center, Intermountain Healthcare, Mr. and Mrs. Peter Johnson, Key Bank, King Family Foundation, Mr. and Mrs. Michael T. King, Marriner S. Eccles Foundation, Mr. and Mrs. Thomas K. McCarthey, Merrick Bank Corporation, Miller Family Philanthropy, Morgan Stanley, Mr. and Mrs. John Netto, R &amp; O Construction, R. Harold Burton Foundation</td>
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<td>$1,000 - $4,999</td>
<td>AARP, Abbey of Our Lady of the Holy Trinity, Abey Baraghoshi Family Trust, Achelis Foundation, Dr. and Mrs. Dominic Albo, Mr. and Mrs. James E. Albro, American Dream Foundation, Inc, American Express Employee Gift Matching, American First Credit Union, Community Assistance, Mr. and Mrs. James A. Anderson, Ms. Marcia Andriano-Pilz, Archer Family Charitable Corporation, Associated Food Stores, Inc., Ms. Pamela Atkinson, Mr. and Mrs. Wolfgang B. Baehr, Beaver Creek Foundation, Mr. and Mrs. Andrew G. Bjelland, Boeing Employee Community Fund (ECF), Mr. John F. Bohnsack and Ms. Rebecca W. Day, Mr. and Mrs. Jerry K. Brown, Mr. Drew W. Browning and Mrs. Judy Brady, Mr. and Mrs. Thomas E. Callanan, Cargill Incorporated, Castle Foundation, Catholic Charities, USA, Mr. and Mrs. Paul Cherecwich, Jr., Mrs. Alice Cipollini, Clark and Christine Ivory Foundation, Colosimo’s Sausage, Community United Methodist Church, Compass Minerals, Mr. and Mrs. George P. Condas, Mr. and Mrs. C. Floyd Cooper, Copper Hills High School, Mr. and Mrs. Peter Corroon, Mr. and Mrs. Michael J. Domeier, Razoo Foundation, Salt Lake Community Action Program (CAP), Dr. Sally Dee Sharp, M.D., Stephen G. &amp; Susan E. Denkers Family Foundation, Telemachus, Utah Families Foundation, Mrs. Anne C. Weber, Willard L. Eccles Charitable Foundation, Mr. and Mrs. Albert Zimmerli</td>
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<tr>
<td>$1,000 - $4,999</td>
<td>Toni Druce, Mr. and Mrs. Fred Duberow, Elliott-Hall Company, Ms. Mary H. Evans, Mr. Daniel E. Farley, First Digital Telecom, Mr. and Mrs. Ricardo Flores, Mr. Joseph Fratto, G Campbell, O Durham, M Gronlund, Mr. and Mrs. Robert Garner, Ms. Mary Gesicki, Ms. Adele Gibbons, Mr. and Mrs. P. Mike Gibbons, Mr. and Mrs. Gregory M. Gierhart, Mr. Rick L. Gold, GSBS Architects, Mr. and Mrs. Stephan L. Hadley, Henry W. &amp; Leslie M. Eskuche Foundation, Herbert I. and Elsa B. Michael Foundation, Mr. and Mrs. Hibdon, Hill Air Force Base, Mr. and Mrs. David Hock, Mr. Luke Hoffmann, Mr. and Mrs. Ellis Ivory, Ivory Homes, JD Machine, Mr. Bryce D. Johnson, Mr. and Mrs. Michael L. Joseph, Judge Memorial Catholic High School, Kem C. Gardner Family Partnership LTD, Kennecott Utah Copper Charitable Foundation, Kenneth &amp; Joanne Mayne Foundation, Mr. and Mrs. Spencer Kirk, Mr. and Mrs. Michael R. Kladis, Mr. Richard Klein, Mr. and Mrs. Andrew Kocik, Mr. Spencer Larkin, Jordan Lawrence, Lawrence T. and Janet T. Dee Foundation, Mr. and Mrs. Frank Layden, Mr. and Mrs. Alan Layton</td>
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Catholic Community Services of Utah’s Budget

### Earned Income

- **Ticket revenue, tuition, fees**: $217,654
- **Interest, dividends**: $26,995
- **Fund-raising events**: $386,999
- **Other (specify)**: $96,323
- **Rent Income**: $26,995
- **Gain on Sale of Assets**: $26,995
- **Total earned Income**: $727,971

### Public Support

- **Federal**: $5,876,581
- **State**: $92,140
- **City**: $60,000
- **County**: $145,409
- **ZAP, RAP, taxes et. Al.**: $205,777
- **United Way**: $102,457
- **Roman Catholic Diocese**: $102,457
- **Miscellaneous**: $102,457
- **Total public Support**: $6,482,364

### Private Support

- **Foundations (cash)**: $1,166,233
- **Corporations (cash)**: $343,257
- **Individuals (cash)**: $237,406
- **In-kind**: $7,668,030
- **Other (specify)**: $102,457
- **Total private support**: $9,414,926

**Grand Total Revenues**: $16,625,261

### EXPENSES

- **Salaries & benefits**: $3,902,769
- **Building rent/mortgage**: $78,223
- **Building maintenance/repairs**: $178,635
- **Utilities**: $187,776
- **Office supplies**: $103,873
- **Depreciation**: $375,489
- **Advertising/Public Relations**: $2,847
- **Fund-raising activities**: $57,833
- **In-kind**: $7,680,296
- **Legal/Accounting services**: $57,833
- **Other (specify)**: $861,027
- **Total expenses**: $15,826,891

**Net Income/Deficit**: $798,370

*This list reflects donations received between July 1, 2013 and June 30, 2014. If you see any error, please contact Jose Lazaro, Director of Development & Marketing, at 801-428-1230.*
Since 1945, Catholic Community Services of Utah (CCS) has been empowering people in need to reach self-sufficiency by providing essential services along the Wasatch Front and throughout Northern Utah. By giving strength to the weakest in our midst, CCS lovingly provides help and creates hope for those with the greatest need in our community, regardless of their race, religion, disability or other personal circumstance. Catholic Community Services’ mission is to practice gospel values of love, compassion and hope through service, support and collaboration.

Our 10 distinctive programs, overseen by 4 departments, annually serve over 25,000 vulnerable people. In Salt Lake City our Basic Needs Services-Salt Lake (The St. Vincent de Paul Dining Hall and The Weigand Homeless Resource Center) provides low-income individuals with a twice-daily hot meal service, clothing, utilities and rental assistance, case management, and other vital needs. Our Refugee Resettlement program places refugees in and around Salt Lake City and helps them find employment, while also connecting them to health, education, and counseling resources; this program also aids immigrants with legal issues including family reunification and citizenship application. The St. Mary’s Center for Recovery helps homeless men and veterans overcome drug addiction and find housing. Finally, our Basic Needs-Northern Utah program (The Joyce Hansen Hall Food Bank) operates the largest food bank in the region, distributes baby layettes to impoverished mothers, provides emergency rental/utilities aid, and hosts workforce development programs. These programs work together to help support vulnerable people and provide them the tools to work towards self-reliance.
Providing Help... Creating Hope...

Catholic Community Services of Utah (CCS) serves as the helping hand for so many who are desperately working towards a brighter future. Ushuuda Mugirwanake is one of those such cases.

Ushuuda Mugirwanake was born in the Congo and survived the ethnic wars and political unrest in the region, but was forced to flee her home and make her way to refugee camps in neighboring Uganda.

“In Uganda, it was a very, very bad life because sometimes people sleep outside,” Ushuuda said. “Women who sleep outside get raped.”

Ushuuda was among those women raped, several times. She said the camps are overcrowded and poorly protected. Now she is caring for two children conceived in those violent attacks.

“You can cry. It’s not easy to explain,” she said. “It’s like cancer on my heart because every time I see my kids, I remember those problems [rapes].”

Eventually Ushuuda was accepted for resettlement and came into Catholic Community Services of Utah’s care (CCS). CCS has been helping her receive counseling to help her process the experience and the emotions that accompany such tragic events, as well as, case management, job training and other critical tools to help her become self-sufficient.

“I said ‘God if I get help, then I can work in the refugee office and help these women because I know that problem [rape] for women in Africa,’” Ushuuda said.

“I feel like my life has changed. I say ‘thank you God for everything,’” said Ushuuda.

Ushuuda is one of many refugees who have received help from the Catholic Community Services in Salt Lake City.
The mission of Catholic Community Services of Utah is to practice gospel values of love, compassion and hope through service support and collaboration. CCS is an equal opportunity provider.