

– OUR MISSION

Catholic Community Services of Utah is committed to practicing the gospel values of love, compassion, and hope through service, support, and collaboration.

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- A LETTER FROM OUR LEADERSHIP

As members of the Board of Trustees of Catholic Community Services of Utah, it is an honor to share with you our 2022 Annual Report. This report highlights the impact of the life-changing services that CCS has had the privilege of providing this year.

The issues we take on—homelessness, food insecurity, immigration, and displacement—require flexibility and adaptability.

This year, adaptability for our Basic Needs department meant laying the groundwork for a remodel of the Weigand Homeless Resource Center to provide additional services, including mental health support, to clients. It also meant surveying clients of Joyce Hansen Hall Food Bank to better meet their needs as inflation leaves more and more people in need of supplemental food and nutrition services.

For our Migration and Refugee Services department, it meant acquiring a new building to allow room for our continuously growing teams. It meant working tirelessly to serve the multitude of Ukrainians forced to flee their homes in pursuit of safety and moving Refugee Foster Care's Independent Living Plus program into a new house.

We are filled with gratitude for the ways our volunteers, community, staff, and donors have come alongside CCS this year.

The statistics you will read in this report are more than numbers, they reflect the lives of real people. We hope that as you flip through these pages, you too will take pride in the contributions that have taken place through Catholic Community Services of Utah in 2022.

It takes the effort of an entire community, and the support of people like you, to make a difference in the lives of so many.

The Most Rev. Bishop Oscar A. Solis CCS Board Chairperson

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Father John Evans CCS Board President

1. John Erms

2022 AT A GLANCE

625

REFUGEE CLIENTS RESETTLED

440,696

MEALS DISTRIBUTED TO THOSE FACING HOMELESSNESS

2,149,176

POUNDS OF FOOD DISTRIBUTED THOSE EXPERIENCING HUNGER

-MIGRATION AND REFUGEE SERVICES

Migration and Refugee Services encompasses three programs working to assist those settling into life in the United States reach self-sufficiency—Refugee Resettlement, Refugee Foster Care, and Immigration Services. Let's take a look at a few numbers from this year.

394

CASES MANAGED BY REFUGEE RESETTLEMENT

90

CASES MANAGED BY REFUGEE FOSTER CARE

1,342

SERVICES PROVIDED FOR IMMIGRATION CLIENTS







CCS REFUGEE RESETTLEMENT CLIENT PASSES ON THE POWER TO STAND

Native to Afghanistan, Hanifa came to Salt Lake City through Catholic Community Services' Refugee Resettlement program in 2016. Since then, she has worked tirelessly to build a life that she loves.

After arriving in Utah, Hanifa worked a myriad of jobs as a seamstress. Though each job was better than the last, the hours were long, and the shifts were late. When she was tired, she used her goals as motivation.

"I would think 'Someday I'll have my own business. I'm going to stand up on my own two feet." Hanifa said.

And she's done just that.

Five years ago Hanifa bought three industrial sewing machines and started her business. She now operates it on top of her full-time job.

Her business mainly works with companies that place large orders for things like bags. The size of these orders allows Hanifa to provide jobs for 26 other Afghan women who were resettled as refugees in Utah.

When a company places a large order with Hanifa, she prepares the fabric, thread, and other materials for delivery to the homes of the women who work for her. For Hanifa, it's important to provide the women with a source of income that's accessible from their homes. Her motivation is simple—to see other women grow and prosper.

"I want to show my family and all of the women here, and in my country, that if they give us the chance to grow, we can grow," Hanifa said.

Hanifa remembers how inspired she was by her Case Manager from Catholic Community Services when they first met in 2016.

"I promised myself, five years from now, I want to be like her," Hanifa said. "She is a strong woman. She gave me more power to stand."

Six years later, Hanifa is passing along that inspiration to the women in her community. Her advice to them is to simply remember one thing.

"We are not only women," Hanifa said. "We are human too. Here, we have rights. We have freedom."

Like it is for many, Hanifa's journey hasn't been easy. But it has been worth it.

"Here, I have my business. I have my freedom. I have everything," Hanifa said.

BASIC NEEDS SALT LAKE -

Basic Needs Salt Lake serves those impacted by food, housing, and income insecurity through three key programs—St. Vincent de Paul Dining Hall, The Weigand Homeless Resource Center, and St. Vincent's Kitchen Academy. Let's take a look at their impact this year.

83,522

CLIENTS SERVED AT THE WEIGAND CENTER

440,696

MEALS DISTRIBUTED BY ST. VINCENT DE PAUL DINING HALL

21,079

VOLUNTEER HOURS LOGGED







ST. VINCENT'S KITCHEN ACADEMY GRADUATE REFLECTS ON EXPERIENCE

St. Vincent's Kitchen Academy is a twelve-week culinary training program designed to provide those facing employment barriers with both culinary and life skills. The program maintains a 100% job placement rate for students graduating from the program.

One of the program's graduates, Jessica, recently shared her experience with the program, and all that it meant to her.

"Growing up, I always liked cooking. Even if it was just a quesadilla or grilled cheese," Jessica said. "I saw a sign for this program and thought 'That looks super cool. I could try that."

Knowing that the program would be intense, Jessica expressed her nerves to her mom.

"I told my mom about it and wasn't sure if I could do it," Jessica said. "My mom said, 'Just give it two weeks and if the two weeks are too hard and stressful, don't do it.' Then I totally forgot about the two weeks. It's hard, but it's so worth it."

According to St. Vincent's Kitchen Academy's Chef Trainer, Alexandria DeAngelo, during the program, students learn all of the material taught in a three-year culinary program. However, the hard work pays off.

During an externship portion of the program, Jessica was placed at The Capitol Grille. Jessica was offered a job there before graduation and started immediately after.

Jessica has already begun working her way up the ladder in the culinary world, and has set goals for her career. According to Jessica, her dream is to work on Disney Cruise Ships.

BASIC NEEDS OGDEN—

Basic Needs Ogden serves those impacted by food and income insecurity through three main programs—Bridging the Gap, St. Martha's Baby Project, and Joyce Hansen Hall Food Bank. Here is a brief look at the impact made in Northern Utah this year.

2,149,176

POUNDS OF FOOD DISTRIBUTED BY JOYCE HANSEN HALL FOOD BANK

307

LAYETTES DISTRIBUTED BY ST. MARTHA'S BABY PROJECT

50,551

FOOD BAGS DISTRIBUTED BY BRIDGING THE GAP







FOOD PANTRY VOLUNTEER FINDS JOY SERVING SENIORS

Louie, also known as "The Friday Meat Man," has been volunteering at Joyce Hansen Hall Food Bank for around seven years.

Initially, Louie was drawn to volunteering on Fridays because Fridays are Senior Day at the facility.

Before retirement, Louie owned a home healthcare company for seniors. Volunteering with seniors at the pantry was a "natural transition" for him.

"I enjoy interacting with the seniors and helping them out," Louie said. "I enjoy helping them pick out meat, giving them recipe ideas—telling them jokes, listening to their jokes, and laughing of course."

While volunteering, Louie stocks the meat section of the client choice pantry.

"Some of the clients call me the 'Meat Mafia' but I bring the meat out from the back freezers," Louie said. "I stock the freezers in the food pantry where seniors come through and choose what they want."

Louie says that while volunteering, it's important to him to greet clients as they come in and be the friendly face that enlivens their day.

"I have relationships here," Louie said. "Several of them come in and know me by name and vice versa. I try to make them feel comfortable with the situation that they're in."

Volunteering at Joyce Hansen Hall Food Bank has taught Louie to accept people as they are, to roll with the punches, and to treat people with respect.

"Clients don't always look like us, they don't dress like us, they don't act like us, or talk like us," Louie said. "But they deserve to be treated with respect and dignity."

OUR COMMUNITY

We're constantly inspired by our community of passionate supporters, community members, volunteers, and donors. Without the helping hands of compassionate and caring people like you, our work of providing help and creating hope wouldn't be possible.

"A drop in the ocean has ripple effects and spreads to those far and wide. Oftentimes, we don't know what that small thing we have done actually does for someone else."

-ERIN, CCS VOLUNTEER

2,797

TOTAL NUMBER OF VOLUNTEERS FOR MIGRATION AND REFUGEE SERVICES

17,593

TOTAL NUMBER OF VOLUNTEERS FOR BASIC NEEDS

53,971

TOTAL HOURS VOLUNTEERED AGENCY WIDE



---IN GRATITUDE

We extend our unending gratitude to our partners and donors. Your generosity makes executing our work of providing life changing services to our community members possible.

\$100,000+

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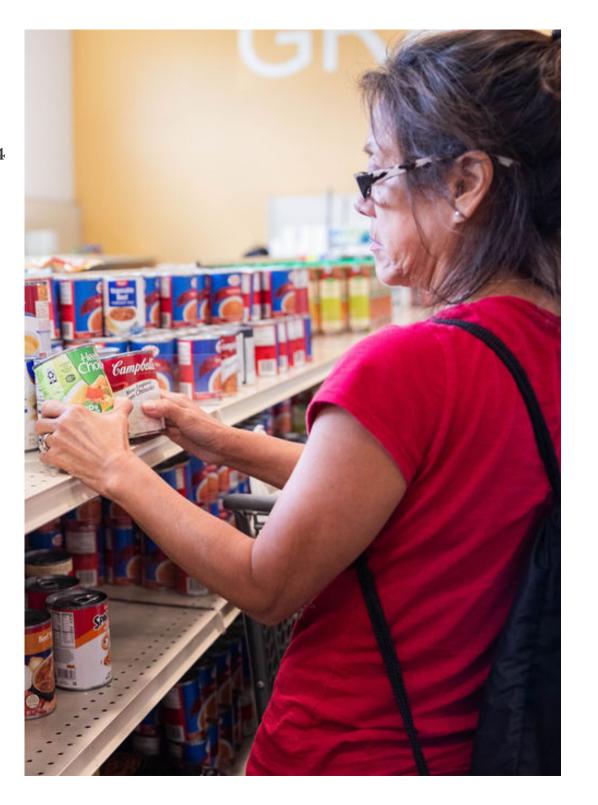
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FINANCIAL REPORT—

On the following page you'll find a report for Catholic Community Services of Utah's expenses and revenue from July 1, 2021 through June 30, 2022.



REVENUE FROM JULY 1, 2021 TO JUNE 30, 2022



EXPENSES FROM JULY 1, 2021 TO JUNE 30, 2022

- Migration & Refugee Services 41%
- Basic Needs 50%
- Administration & Fundraising 9%



Looking forward into 2023, we are eager to continue partnering with you in an effort to provide help and create hope in our community. Together, we can continue to practice the gospel values of love, compassion, and hope through service, support, and collaboration.

To learn more about Catholic Community Services of Utah and find more ways to get involved, connect with us online through social media and our website.











WWW.CCSUTAH.ORG | 224 NORTH 2200 WEST SALT LAKE CITY, UTAH 84116 | 801-977-9119

